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# Tacoma Narrows Bridge photo tolling begins summer 2011



#### What is photo tolling?

Photo tolling allows us to provide a new payment option, Pay By Mail, for Tacoma Narrows Bridge users.

#### How does photo tolling work?

A photo is taken of the license plate as the vehicle passes through the electronic toll lanes and a bill is mailed to the registered owner of the vehicle.

### Will photo tolling affect the cash and Good To Go! toll rate?

If you currently cross the Tacoma Narrows Bridge using your *Good To Go!* account, nothing changes. Your toll rate will not change and will be significantly less than the photo toll rate. The cash rate will not change as a result of photo tolling.

#### What are the benefits of photo tolling?

Photo tolling improves customer service by providing additional payment options. With photo tolling, Tacoma Narrows Bridge drivers without a *Good To Go!* account will have the option to bypass the toll booth and receive a bill in the mail. Currently, vehicle owners crossing the Narrows Bridge using the electronic toll lanes without a transponder receive a \$52 infraction notice.

Photo tolling is part of a uniform statewide system that will reduce expenses by enabling Tacoma Narrows to share the burden of administrative costs with the SR 520 bridge. This will result in an estimated \$1.6 to \$2.2 million annual savings in operations costs for the Narrows Bridge.

#### How is photo tolling different from the current system?

Currently, there are two options to pay Tacoma Narrows Bridge tolls: cash at the toll booth or electronically with a *Good To Go!* pass. Drivers who cross the bridge without using either of these options are immediately sent into the infraction process managed by Pierce County Courts. Only \$12 of the \$52 infraction reaches the Narrows Bridge account, with Pierce County Courts keeping the remaining \$40.

Under the new system, photo toll customers will receive a bill in the mail instead of receiving an infraction. If they do not pay within 80 days, they'll receive a notice of civil penalty and be charged \$40 in addition to all outstanding toll and fees. This process will be handled by WSDOT and all money collected will go into the Tacoma Narrows Bridge account.

## What are the toll payment options and rates?

You can pay the Tacoma Narrows Bridge toll with:

Good To Go! account - \$2.75

Cash - \$4.00

Pay By Mail - \$5.50

For more information about toll rate setting, visit www.wstc.wa.gov.

## When does photo tolling begin?

Photo tolling begins in summer 2011 when the new toll collection system is certified as fully operational.



#### For more information

Website: www.wsdot.wa.gov/tolling

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